

SHEERS LIMITED

QUALITY POLICY

Sheers Limited provides a complete engineering service specializing in the design, manufacture, installation and commissioning of Chemical Dosing and Water Treatment systems.

We recognize that for the business to prosper it is necessary to:

- Focus on customers' requirements and provide a service that continuously meets, or exceeds customers' expectation to ensure both customer loyalty and repeat business.
- Seek and develop new opportunities both in our customer base and service offered.
- Maintain and improve in-house management system to control costs and increase profitability.

To achieve the above we shall ensure that our staffing requirements are based upon the following principles:-

- Committed and motivated leaders
- Competent and experienced workforce
- Teamwork
- Training

It is a commitment of Sheers owners and Senior Management to comply with, and continually improve its Management System using ISO9001: 2008 as a framework to manage the business and improve performance.

Signed:  (Managing Director) Date: 4th March 2013

This policy is reviewed annually as part of the Management Review process